



**People's
Pantry**

SYCC



Somerford Youth & Community Centre

The People's Pantry



The People's Pantry is a community food store run by volunteers for the benefit of their local community. We are located at:

**Somerford Youth and Community Centre,
Bingham Road,
Christchurch,
BH23 3AH**

We are a membership scheme aimed at helping people make their money go further by reducing food shopping bills (members can potentially save over £500 each year).

Members sign up for a membership at a cost of £5 per visit, for this they are entitled to select up to 10 items of food products. A membership form needs to be completed and provide proof of ID / address. Most members attend the Pantry once a week.

It is a requirement from our suppliers that all members will be issued with an insulated carrier bag which must be bought along on each visit to ensure the chilled and frozen food leaves The Pantry in a controlled temperature. You will also be issued with a fridge thermometer and you will be required to give us your fridge and freezer readings every time you visit.

The Pantry opening times are:

**Tuesday 08.45 – 10.45am
Thursday 3pm – 6pm
Friday 3pm – 5pm
Saturday 09.00am – 11.30am**

For further information call 01202 476882 / 07785935928



**People's
Pantry**



Somerford Youth & Community Centre

The People's Pantry

Membership rules

Thank you for applying to become a member. This is a summary of the key things you need to know.

Membership

- Membership entitles you to **one visit per week**
- Membership is restricted to one per household; proof you live there must be provided e.g. utility bill
- Membership is **£5 per visit**.
- The People's Pantry reserves the right to cancel or refuse your membership. Examples include
 - If you do not use the Pantry over a period
 - You move away from the area.
 - You are found to be abusive towards the Pantry's volunteers or other members
 - If it is proven that you have sold any Pantry items on to a third party
 - If attempt is made to take more food than you are entitled to without approval.
- If membership is cancelled you can reapply but may be placed on a waiting list.
- Memberships are **reviewed every 3 months**
- Membership is for local residents who meet the criteria and live in the catchment area of the Pantry

Using the pantry

- Members **must give their membership number and payment** to the Pantry staff signing you in.
- To comply with food safety regulations stipulated by the pantry's suppliers **you must bring and use the provided freezer bags**. Failure to do so will prevent you from accessing your weekly Pantry shop.
- Members must also **provide an up-to-date temperature reading** from their fridge and freezer (using the provided thermometers). For food to be supplied fridges must read a temperature of between 2C to 4C and freezers must measure between -18C to -23C
- Items available will vary from week to week due to availability from our suppliers.
- To ensure that members get a fair share of the stock available, we may limit some to allow for one per customer.
- There is no guaranteed availability of any item week to week

Food information

- It is the responsibility of Pantry members to ensure they check food ingredients for any intolerances or allergies they may have towards food products.
- The People's Pantry may receive some food products that come without labelling, in these cases the Pantry will try to the best of their ability to provide a list of ingredients on a separate ingredients sheet.
- The People's Pantry may stock items which have passed their **BEST BEFORE** date. Best Before dates are about quality, not safety. When this date has passed, it doesn't mean that the food will be harmful, but it might begin to lose its flavour or texture.
- If we have fresh chilled food in stock which reaches its **USE BY** date, we will freeze it down **IF IT IS SUITABLE FOR HOME FREEZING**. We will clearly label the product with the date it was frozen on and recommend a date within a month by which it will need to be used.

Signed.....Print name.....Date.....



**People's
Pantry**

What is the People's Pantry all about?

The People's Pantry food and other items are provided by Fareshare, a national food waste reducing charity.

- Fareshare redistribute surplus food from national supermarket chains
 - ❖ Fresh in date and good to eat surplus from the food industry, which would otherwise go to waste. Last year they managed 13,552 tonnes of food.
- Across the UK...
 - ❖ They reach 1,300 towns and cities through our 20 Regional Centres, which can be found from Aberdeen to Brighton. Our local distribution centre is in Southampton.
- To frontline charities and community groups...
 - ❖ 6,273 of them including homeless hostels, children's breakfast clubs, lunch clubs for older people, domestic violence refuges and community cafés
- Which turn it into meals for vulnerable people...
 - ❖ Last year they redistributed enough food for 28.6 million meals. But it's about more than meals. The organisations we supply food to are places that provide life changing support, as well as lunch and dinner.

Benefits to you.

- By becoming a Pantry member you could save over £500 a year on your food bills, plus gain a whole lot more!
- Members pay £5 a week to use the People's Pantry, where they can choose up to 10 items of groceries - that's it, no other charges!
- Members can use their local Pantry once a week.
- 2 – 3 items can be chosen from different item values



The People's Pantry

WELCOME TO THE PEOPLE'S PANTRY AND THANK YOU FOR USING US.

WE HAVE APPROXIMATELY 200 PEOPLE USING THE PANTRY EVERY WEEK WHICH IS A HUGE AMOUNT OF PEOPLE.

IN ORDER TO BE FAIR TO EVERYONE CAN WE PLEASE REMIND PEOPLE TO STICK TO THE ALLOCATION OF FOOD STATED:

2 BLUE ITEMS

8 OTHER ITEMS

YOU WILL HOPEFULLY AGREE WITH US THE IMPORTANCE OF HAVING A SYSTEM LIKE THIS TO ENSURE FAIRNESS FOR EVERYBODY. WE CANNOT CHECK EVERYBODY'S BAG TO ENSURE THEY HAVE CHOSEN THE CORRECT AMOUNT AND SO RELY ON EVERYONE'S HONESTY AND INTEGRITY.

WHAT IS ON THE SHELVES IS TOTALLY DEPENDED ON WHAT WE GET FROM THE SUPPLIER AND WE DO OUR BEST TO MAKE SURE EVERYONE GETS A VARIED CHOICE. PLEASE REMEMBER THAT WHEN THE SHELVES ARE LOOKING EMPTY EACH ITEM YOU CHOOSE IS A BARGAIN AT 30P AND THERE ARE NOT MANY PLACES WHERE YOU WILL PICK UP A BARGAIN LIKE THAT.

Thank you
The Pantry Volunteer Team